

STRUCTURE OF SERVICE SECTOR

- > Sector of commerce counts more than 500 firms
- > Sector of transportation and storage services is represented with 45 firms
- > Sector of financial services and insurance is represented with 14 commercial banks and 57 other firms
- > Professional, scientific and technical services gathers more than 100 firms

IMPORTANT COMPANIES

> Financial sector:

- > Unicredit Bank
- > Intesa Sanpaolo Banka
- > Raiffeisen Bank
- > Bosna Bank International

> Sector of commerce:

- > Pero ltd. Zenica
- > Almy ltd. Zenica

> Sector of transport:

- > Almy Transport ltd. Zenica
- > ZESPED ltd. Zenica
- > NADINEX ltd. Zenica

> Technical services:

- > AKSA ltd. Zenica
- > Project office Bostijančić
- > ENSTASIS ltd. Zenica

AVAILABLE LABOR FORCE IN ACCORDANCE WITH LEVEL OF EDUCATION - CITY OF ZENICA IN 2016.

| | |
|--|---------------|
| University - level specialist's training | 1.326 |
| Advanced specialist's training | 121 |
| Intermediate specialist's training | 5.056 |
| Lower skilled workers | 755 |
| Highly skilled workers | 178 |
| Skilled workers | 7.024 |
| Semi - skilled workers | 5.214 |
| Total | 19.674 |
| Average income | 868 KM |

Source: PI Employment Service of Zenica - Dobož Canton, office in Zenica registered on 31.12.2018.



CITY OF ZENICA

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CITY OF ZENICA INVESTOR GUIDE service sector



SERVICE SECTOR IN CITY OF ZENICA

Sector of professional and business service in City of Zenica hires over 11.000 people or 45% of total employees. This sector generates 40% of total revenues of business entities in City of Zenica or 806 million of euros (data for 2018).

For many years, it has been one of the strongest and the most successful sectors in the City of Zenica, as the administrative center of Zenica-Dobojo Canton.

The sector of professional and business-related services has a very important role in total economic flows of the City of Zenica, not only because of its scope, but also because of horizontal connections with other economic sectors that it affects through the transfer of technologies, innovations, creativity, and improvements in process efficiency. The sector of professional and business-related services includes activities that are growing very fast at the global level and have prospects for continued growth: the IT sector, business counselling, marketing etc.

The sector provides opportunities to large, as well as all other, companies, to meet all their needs for diverse types of services at a high level and with high quality, and at very competitive prices.

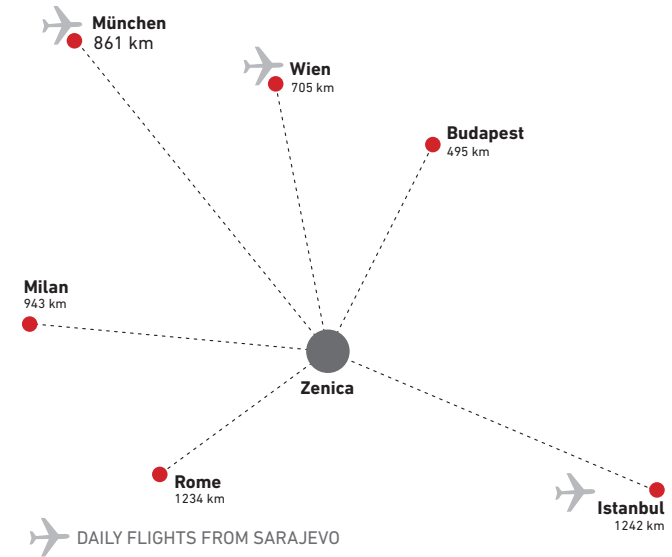
The servicing sector gathers together the so-called tertiary sector: transport, trade, hospitality industry, crafts, banking and utilities, as well as the quaternary sector, which comprises education, science, culture, information, health, and social welfare.

BASIC FACTS



- > Administrative, industrial, sports and cultural center of Central B&H
- > Excellent infrastructure and communication network, located right off the Vc highway with direct route to Sarajevo and Sarajevo International Airport (45 minutes)
- > University Center with 8 faculties, Metallurgy Institute "Kemal Kapetanović", Center for innovation and entrepreneurship and interreligious research within University.
- > Highly skilled, motivated and affordable labor force
- > Well-grounded entrepreneurial infrastructure - local authorities committed to improvement of business environment and further development of private sector:
 - > Business Service Center- BSC ZE-DO Canton,
 - > Regional Development Agency for Central B&H - REZ,
 - > Local Economic Development Agency - ZEDA.

EASY ACCESS TO EU MARKET



Closest Airports

| | |
|------------------|--------------------|
| Sarajevo (B&H) | 73 km / 46 miles |
| Tuzla (B&H) | 118 km / 74 miles |
| Split (Croatia) | 221 km / 137 miles |
| Zagreb (Croatia) | 332 km / 206 miles |
| Beograd (Serbia) | 315 km / 195 miles |

Closest Ports

| | |
|------------------|--------------------|
| Brčko (B&H) | 140 km / 86 miles |
| Ploče (Croatia) | 233 km / 144 miles |
| Beograd (Serbia) | 315 km / 195 miles |
| Rijeka (Croatia) | 494 km / 306 miles |

